

QUESTIONNAIRE

ESTIMATED TIME FOR FILLING THE QUESTIONNAIRE: 25 minutes;

NOTE: This survey is to be administered only to those persons who have been selected by researchers and are therefore part of the sample.

Please read out the following statement:

This is a survey to know about the social and economic situation in four municipalities in northern Kosovo (Mitrovica/Mitrovicë North, Leposavić/Leposaviq, Zubin Potok and Zvečan/Zveqan) with special regard to five pillars (education, healthcare, social welfare, employment and local economic development). This data will never be made public. You will never be personally identified in any of the reports which are made out of the information you provide. But your information, along with that provided by others, will be useful in designing programmes and policies which benefit and contribute to the public good. So please answer these questions honestly without any inhibition whatsoever. It is your right to refuse to participate in the survey and to discontinue your participation at any time if you initially choose to participate.

Please also indicate if you would want to be a part of this survey:

(if no, terminate the interview and select an alternative respondents)

Yes	No
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Name of the interviewer:

Signature of the interviewer:

Date:

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1) GENERAL:

1a) Municipality:

1b) Ethnic background:

1c) Age:

1d) Sex:

1e) Employment status:

1 e.1) please specify if you are precarious, temporary or permanent workers:

1f): Level of education

Section 2) EDUCATION

EDUCATION SYSTEM

2a) In general, are you satisfied about the delivery of formal education in your area?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

2b) are you satisfied in terms of school equipment?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

2c) are you satisfied in terms of quality of teaching?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

2d) After you graduate (or if you are already graduated), to what extent do you see opportunities for employment in your geographic area?

Many opportunities	Sufficient opportunities	Few opportunities	No opportunities	Don't know
(4)	(3)	(2)	(1)	

If your answer has been 4 or 3, please specify which kind of employment opportunities:

.....

2e) After you graduate, to what extent do you see opportunities for employment in your field of study? (i.e.: education meet local labour market demands; will people have to leave the area to find work; young people's level of satisfaction with their education)

Many opportunities	Sufficient opportunities	Few opportunities	No opportunities	Don't know
(4)	(3)	(2)	(1)	

INCLUSIVE EDUCATION

2f) In general, what do you think about the quality of education for people with disabilities in your area?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

2g) What do you think about the quality of education in terms of teachers skill at satisfying the needs of people with disabilities?

Very good	Good	Average	Poor	Very poor	Don't know
(5)	(4)	(3)	(2)	(1)	

2h) What do you think about the quality of education in terms of equipment at satisfying the needs of people with disabilities?

Very good	Good	Average	Poor	Very poor	Don't know
(5)	(4)	(3)	(2)	(1)	

2i) Do you think there is discriminatory practice towards people with disabilities in relation to other students? (i.e. constraints to access to a programme course, discriminatory practices during lectures and so on). Your answer should be based on your own perception?

Never	Not often	Often	Very often	Don't know
(4)	(3)	(2)	(1)	

INFORMAL EDUCATION

2j) What types of informal education are you aware of in your area?

.Personal development programmes	Employed based skills training	IT skills training	language courses	Volunteer projects.	.Sports club	.Youth Clubs	.Neighbourhood groups	.other
1	2.	3.	4.	5.	6	7	8	9

If other (9) please, specify:

.....

2k) What type of informal education have you taken part in or are you taking part in? (please, skip this question if you do not have taken part in or you are not taking part in the following type of informal education)

.Personal development programmes 1	Employed based skills training 2.	IT skills training 3.	language courses 4.	Volunteer projects. 5.	.Sports club 6	.Youth Clubs 7	.Neighbourhood groups 8	.other 9
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If other (9) please, specify:

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2l) Who provided this informal education? (please, skip this question if you didn't answer to the previous one)

Local NGOs (1)	International Organizations (2)	Governmental/local institution (3)	Other (4)
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If other (4) please, specify:

.....

2m) would you like to take part in and of the following types of informal education? Select the three that interest you the most

.Personal development programmes 1	Employed based skills training 2.	IT skills training 3.	language courses 4.	Volunteer projects. 5.	.Sports club 6	.Youth Clubs 7	.Neighbourhood groups 8	.other 9
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If other (9) please, specify:

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2n)Do you think that that informal education is/could be a mean for reducing the gap between the skills required from the labour market and the effective skills having young people?

Yes (1)	No (2)	Don't know
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2o) Do you think the current level of informal education is satisfied?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

Section 3) HEALTHCARE

ACCESS TO HEALTHCARE

3a) In general, are you satisfied about the level of quality of healthcare in your area?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

3b) do you think the number of hospitals in your area is appropriated in relation to the number of people living there

Very good	Good	Average	Poor	Very poor	Don't know
(5)	(4)	(3)	(2)	(1)	

If poor(2) or very poor (1), please specify the number of hospitals would be appropriate

.....

3c) how easy is it for you to access to healthcare in your area?

Very easy	easy	Difficult	Very difficult	Don't know
(4)	(3)	(2)	(1)	

3d) do you think that the services provided by the hospital in your area are satisfied?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

If somewhat dissatisfied (4) or dissatisfied (5), please specify

.....

3e) What do you think about the quality of healthcare in terms of medical equipment at satisfying the needs of people?

Very good	Good	Average	Poor	Very poor	Don't know
(5)	(4)	(3)	(2)	(1)	

3f) What do you think about the quality of healthcare in terms of qualified personnel at satisfying the needs of people?

Very good	Good	Average	Poor	Very poor	Don't know
(5)	(4)	(3)	(2)	(1)	

3g) more in detail, elements of healthcare in your area do you feel need improvements most urgently? Select the three most important areas:

Infrastructur e (1)	Equipmen t available (2)	Medicin e availabl e (3)	Numbe r of staff (4)	Qualit y of staff (5)	Informatio n available (6)	Access to service s (7)	ealth insuranc e (8)	Preventativ e medicine (9)	Reproductiv e health (10)	Matern al health (11)	Menta l health (12)	Socia l care (13)	Othe r (14)
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If other, please specify

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3h) what do you think are the most common diseases needed to be prevented?

Please specify

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REPRODUCTIVE HEALTHCARE

3i) Do you think that the quality of reproductive healthcare services is satisfied?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

SUBSTANCE MISUSE

3j) are you addicted by one among these substances (more than once a week): alcohol, cannabis, nicotine, drugs?

Please, put a cross against Yes or No (say **Yes** only if you consume one among the following substances more than once a week. If you consume drugs do not answer this question and skip to the follow one)

Yes	No
(1)	(2)

3k) please specify which one:

Alcohol	Cannabis	Nicotine	Drugs
(1)	(2)	(3)	(4)

Section 4) SOCIAL WELFARE

PUBLIC SOCIAL WELFARE

4a) are you among the beneficiaries of the services provided by centers for social welfare?

Yes	No
(1)	(2)

4b) Do you think that the number of services provided by centers for social welfare to child and adult people are satisfied?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

4c) Do you think that the quality of services provided by centers for social welfare to child and adult people are satisfied?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

4d) If you are among the proportion of people who is benefiting of cash value schemes, do you think that cash value schemes are satisfied? **(please, skip this question if you are not)**

Yes	No	Don't know
(1)	(2)	

If no, please specify

.....

4e) In general, are you satisfied about the delivery of services provided by centers for social welfare?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

YOUTH DEVELOPMENT

4f) Are you aware about programmes with regard to discriminated and stigmatized young people that are being implemented by Civil Society Organization in your area?

Yes	No	Don't know
(1)	(2)	

4g) Do you think that CSOs have adequate financial resources for the above programmes? **(please, answer this question only if you said yes to the previous one)**

Yes	No	Don't know
(1)	(2)	

4h) In general do you think that the services provided by centers for social development to young people are satisfied?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

PEOPLE WITH DISABILITIES

4i) Do you think that people with disabilities are able to meet their special needs thanks to the services provided by centers for social development?

Yes	No	Don't know
(1)	(2)	

4j) In general do you think that the services provided by centers for social development to people with disabilities are satisfied?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

PEER VIOLENCE

4k) How safe do you feel in your area? **(Please, mark from 5 to 1 where 5 stands for very safe and 1 very unsafe)**

(5)	(4)	(3)	(2)	(1)

4l) do you think that the capacity of local authorities and civil societies to respond to violence is satisfied?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

PROBLEM FACING VULNERABLE OLDER PEOPLE

4m) Do you think your income is able to meet your basic requirements? **(Please, answer this question only if you are 50-70)**

Yes	No	Don't know
(1)	(2)	

4n) If you are aware about programmes and services are being implemented in your area towards older people by the Ministry of Social Welfare and social affairs, do you think they are satisfied?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

LACK OF CULTURALS CENTERS

4o) What's your perception with regard to cultural events in your area?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

Section 5) EMPLOYMENT

LABOUR MARKET SITUATION

5a) Are you employed? **(please, answer only if you are 15-24; if you are not, please skip this section)**

Yes	No
(1)	(2)

5b) Are you employed? **(please, answer only if you are 25-64; if you are not, please skip this sections)**

Yes	No
(1)	(2)

5c) if you are employed, does this job provide you with sufficient income?

Very sufficient	Sufficient	Almost sufficient	insufficient
(4)	(3)	(2)	(1)

5d) if you are employed, is this job related to the field in which you were educated?

Yes	No
(1)	(2)

5e) If you are employed is this job at the level of your education?

Above the level	At the level (3)	Somewhat below the level	Very below the level
(4)		(2)	(1)

FAILURE TO EXPLOIT IT TECHNOLOGIES

5f) Do you think that your professional skills and profile in IT technologies are sufficient to meet the labour market demand?

Yes	No	Don't know
(1)	(2)	

If no, please specify

.....
.....

Section 6) LOCAL ECONOMIC DEVELOPMENT

PRIVATE SECTOR

6a) Are you employed in the private sector?

Yes	No
(1)	(2)

6b) Do you think that the private sector is able to generate employment opportunities?

Yes	No
(1)	(2)

6c) To what extent the private sector is able to generate sufficient income?

Very sufficient	Sufficient	Almost sufficient	insufficient	Don't know
(4)	(3)	(2)	(1)	

6d) Do you think that the infrastructures in the private sectors are satisfied?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

PUBLIC SECTOR

6e) Are you employed in the public sector?

Yes	No
(1)	(2)

6f) Do you think that the public sector is able to generate employment opportunities?

Yes	No	Don't know
(1)	(2)	

6g) To what extent the public sector is able to generate sufficient income?

Very sufficient	Sufficient	Almost sufficient	insufficient	Don't know
(4)	(3)	(2)	(1)	

6h) Do you think that the infrastructures in the public sectors are satisfied?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

AGRICULTURAL SECTOR

6i) Are you employed in the agricultural sector?

Yes	No
(1)	(2)

6j) Do you think that the agricultural sector is able to generate employment opportunities?

Yes	No	Don't know
(1)	(2)	

6k) To what extent the agricultural sector is able to generate sufficient income?

Very sufficient	Sufficient	Almost sufficient	Insufficient	Don't know
(4)	(3)	(2)	(1)	

6l) Do you think that the infrastructures in the agricultural sectors are satisfied?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

SMALL AND MEDIUM ENTERPRISES

6m) Are you employed in small or medium enterprises?

Yes	No
(1)	(2)

6n) Do you think that the SMEs are able to generate employment opportunities?

Yes	No	Don't know
(1)	(2)	

6o) To what extent SMEs are able to generate sufficient income?

Very sufficient	Sufficient	Almost sufficient	Insufficient	Don't know
(4)	(3)	(2)	(1)	

6p) Do you think that the infrastructures in the SMEs are satisfied?

Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	Don't know
(5)	(4)	(3)	(2)	(1)	

Many thanks for your time!